

Jennifer Klie

DIRECTOR OF OPERATIONS



CREDENTIALS

- B.A. Wesleyan University
- M.B.A. University of Chicago

Jennifer has an extensive background in strategic and financial consulting, having worked as a strategy consultant for Mitchell Madison Group in New York before joining National City Corporation (now a part of PNC) in 2001. For the next nine years, Jennifer served the financial institution first as Senior Vice President and Director of Business Performance Improvement and Service Quality and subsequently as Senior Vice President, Retail Deposits Product Management, overseeing a \$40 billion Certificate of Deposit portfolio and building and converting NCC's Health Savings Account book to a new investment-based platform at PNC. Jennifer has extensive experience in Six Sigma, Balanced Scorecard and other performance improvement methodologies.

Jennifer joined BrownFlynn as the team's director of operations in March 2010. Jennifer is poised to help grow and develop the corporate responsibility and sustainability consulting firm—not only in this region but across the country.

COMMUNITY ENGAGEMENT

- Treasurer, St. Paul's Cooperative
Preschool
- Laurel School Alumni Association